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OFFICE

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

) Group Art Unit: 2645

CHAN

) Examiner: Anwah, Olisa

Serial No.: 09/482,969

) REQUEST FOR EXTENSION OF TIME

Filed: January 12, 2000

)

Atty. File No.: 4366-6

)

For: "AUTOMATIC GREETING FOR
CALL CENTERS"

)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313

)

CERTIFICATE OF FACSIMILE TRANSMISSION

I HEREBY CERTIFY THAT THIS PAPER IS BEING
FACSIMILE TRANSMITTED TO THE UNITED STATES
PATENT AND TRADEMARK OFFICE TO (703) 872-9314
ON MAY 12, 2003.

SHERIDAN ROSS P.C.

BY: Douglas Swartz

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MAY 19 2003

Dear Sir:

Technology Center 2600

Applicant, through his attorneys, respectfully petition for an extension of time under 37 CFR § 1.136(a) of one (1) month to respond to the Office Action mailed on February 5, 2003, with respect to the above-identified application, thereby extending the period for response from May 5, 2003, to June 5, 2003.

Please charge Deposit Account No. 50-1602 in the amount of \$110.00 as payment for the extension fee. Please credit any overpayment or debit any underpayment to Deposit Account No. 19-1970.

Respectfully submitted,

SHERIDAN ROSS P.C.

By: Douglas W. Swartz

Douglas W. Swartz
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1560 Broadway, Suite 1200
Denver, Colorado 80202-5141
(303) 863-9700

Date: May 12, 2003